



# OPERATION RoundUp®

"Working Together To Make A Difference"

Morristown Utility Systems has always been committed to serving the residents of the City of Morristown. Since our creation over 100 years ago, our objective has been to improve the quality of life of its customers.

The Morristown Utility Commission has established Operation RoundUp®, a Community Assistance Fund, to be used initially for City of Morristown Parks and Recreation Capital Improvement Projects. These funds will be used for specific projects to upgrade facilities. Future projects will be selected for education and community development needs.

Operation RoundUp® provides an opportunity for our customers to support our community. By giving an average of just over \$6.00/year, our customers can help improve the quality of life in our community. All of the funds (100%) generated by Operation RoundUp® go back to the community. Here is how the program works: These funds originate from rounding up your monthly bill to the next whole dollar, if your bill is \$67.83 it would be rounded to \$68.00 even. The additional .37 cents would be placed into the Operation RoundUp® Trust, which will be administered by our board of Commissioners.

Operation RoundUp® is being offered to all of our customers. Participation in Operation RoundUp® is optional. The RoundUp amount will be shown on your bill. Should you choose not to participate, please fill in the form below and return it to our office by the due date.

Frequently Asked Questions about Operation RoundUp® on the back of this form.

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I understand and I agree to participate in Operation Round Up®.

Name: \_\_\_\_\_

**I do NOT want to participate in Operation Round Up® at this time.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Account#: \_\_\_\_\_

## The following are some frequently asked questions concerning Operation RoundUp® and Morristown Utilities Commission

**What is a RoundUp® program?** A RoundUP program collects and distributes voluntary payments from municipal utility customers for community assistance and economic development purposes.

**How does the RoundUp program work?** Morristown Utilities Commission collects RoundUp funds by rounding up the customers' bill to the next even dollar. These funds are then allocated to a special fund that will only be used for community assistance, economic development, and charitable purposes.

**Are RoundUp programs new to TN?** No. Last year, the General Assembly authorized Tennessee's electric cooperatives to accept voluntary contributions from their members and to distribute these funds for charitable purposes.

**Will customers be required to participate?** No. State Law states that the RoundUp program must be voluntary. It is the responsibility of the municipal systems governing body to implement the program in a way that meets the statutory

**Will late payment charges apply to RoundUp payment?** No, because the payment is voluntary, late charges will not apply.

**How can the RoundUp funds be used?** These funds can be used for community assistance and economic development and charitable purposes.

**Who will decide how to distribute the RoundUp money?** The utility's governing body will establish a mechanism for distributing the funds.

**Are Operation RoundUp® donations tax exempt?** Yes and MUS will notify each customer on both January and February bills of their total contributions for the preceding year.

**What is the average annual contribution of a customer to Operation RoundUp®?** The average contribution is six dollars (\$6) per year, per customer.